



# IBA QUALITY AND EHS POLICIES

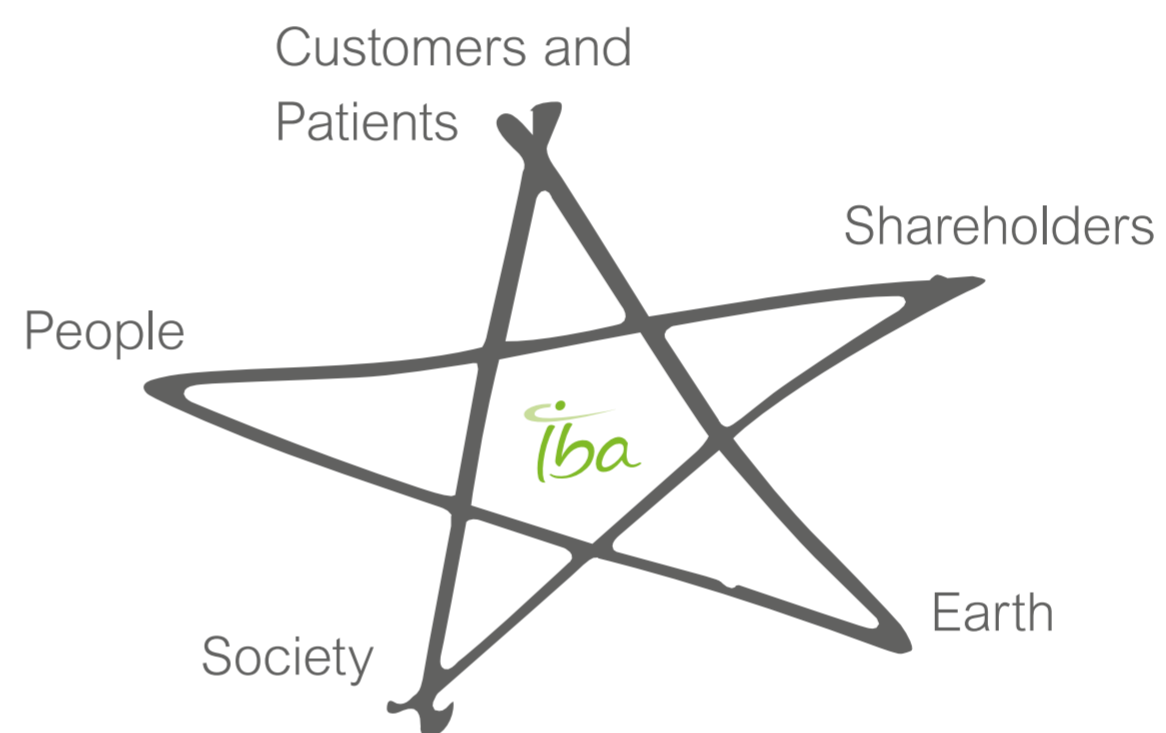


“At IBA, we are committed to develop, install and maintain safe, robust and compliant products for our customers worldwide. To meet this commitment, here are our visions and our missions for Quality and EHS management. I count on everyone to make it happen!”

Olivier Legrain, CEO

## Quality Culture for Excellence by 2020

At IBA, we want our Quality Culture to guide us toward Excellence through a safe, efficient and sustainable organization for our 5 stakeholders:



# SAFETY FIRST

## Zero Harm by 2020

Zero Harm for the Environment, Health and Safety, meaning:

- E** No negative impact on the environment
- H** No harm to people
- S** No accident

## To achieve this, we will

1. Establish a strong Quality & EHS Culture in our daily activities
2. Listen to our customers and integrate their expectations
3. Deliver Quality at every step of the product life cycle
4. Build one IBA Management System shared across all departments
5. Implement the IBA Management System through pragmatic and consistent processes
6. Experience, challenge and improve these processes